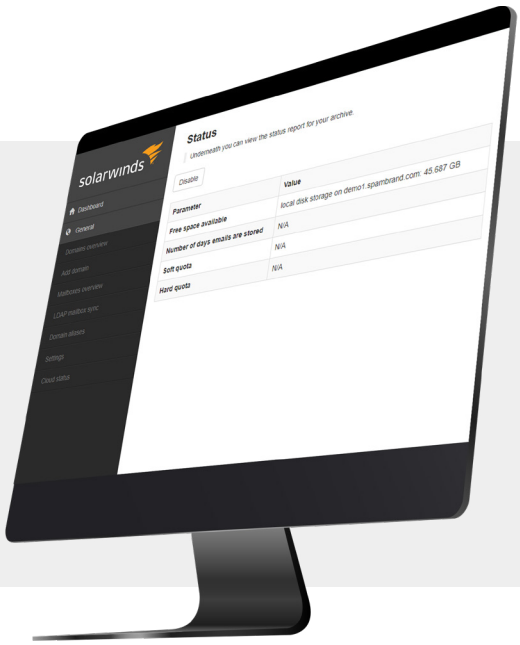
DATASHEET

Spam Experts Email Archiving

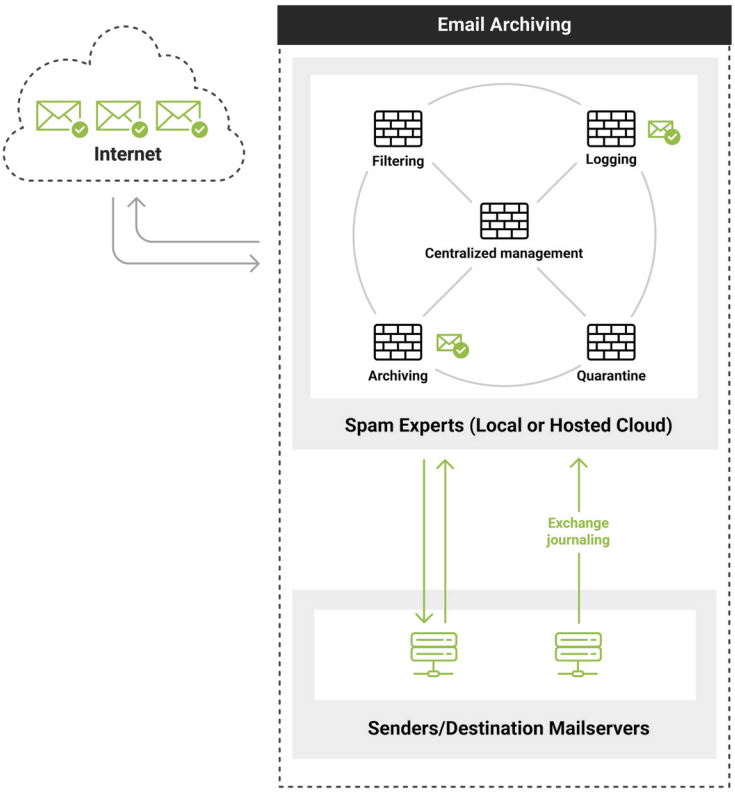
Robust, encrypted email archiving to help prevent data loss and improve demonstrating compliance.

***Email is your company's most common means of communication**; it must be stored safely, yet remain easily retrievable. SolarWinds® Spam Experts helps web hosts and ISPs/telcos archive email and attachments. The robust, encrypted email archiving service offers simple ways to search, so users can easily find and access stored emails at any time.*



HOW IT WORKS

The SolarWinds Spam Experts email archiving solution takes a copy of every inbound and/or outbound message passing through the Spam Experts systems, encrypts, compresses and stores it safely in our cloud—or on your preferred storage device. Archiving your email on SMTP/MX-level helps ensure safe backups.



Inbound

Activation for inbound email archiving requires a simple MX-record change in the DNS of the domain to reroute all inbound email traffic to the system. A copy of the message is made and stored in one or multiple storage locations. The email is next delivered to the unchanged mail infrastructure of the recipient.

Outbound

To archive outbound emails, an administrator needs to redirect the outbound email traffic to the system. This can be done by either configuring the mail server to use the Spam Experts archiving system as a smart host—meaning the entire mail server or only some of the domains will be archived—or by reconfiguring the settings, which will archive only selected users' emails.

OVERVIEW

Helps Prevent Data Loss

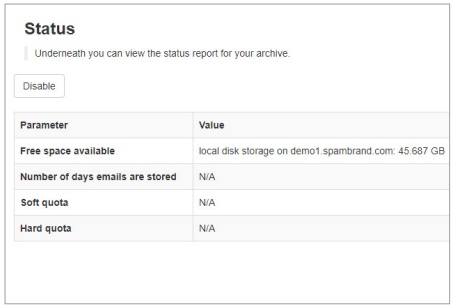
- Cloud or on-premises deployment on the customer's hardware
- Compressed storage of all inbound and outbound emails to help keep data usage and costs low
- Robust encryption in transit using TLS encryption, and at rest using AES encryption, to help keep data secure

Helps drive compliance

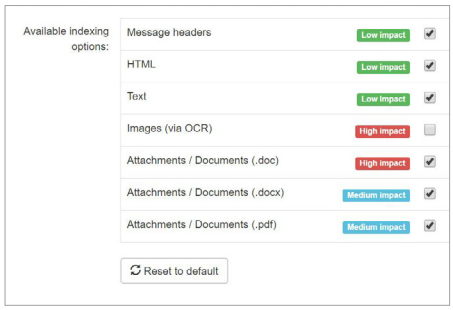
- Custom retention periods to give you control over meeting individual customer requirements
- Multiple storage locations to help meet geographic storage requirements
- Quick search to assist authorities with audits, via content-based keyword search or attachment-based content search

Easy to Retrieve Data

- Fast indexed search option for logs
- Journaling support to help you easily pull in emails from existing Microsoft environments
- Web-based email and attachment viewing



Archive status report



Indexing options

FEATURES AT A GLANCE

Email archiving setup

- Data migration support to store emails in the cloud or on the customer's redundant hardware storage
- Adding of existing messages/archives, archive unlimited users and domains
- Statistics and usage overviews
- Data mirroring and striping over multiple storages

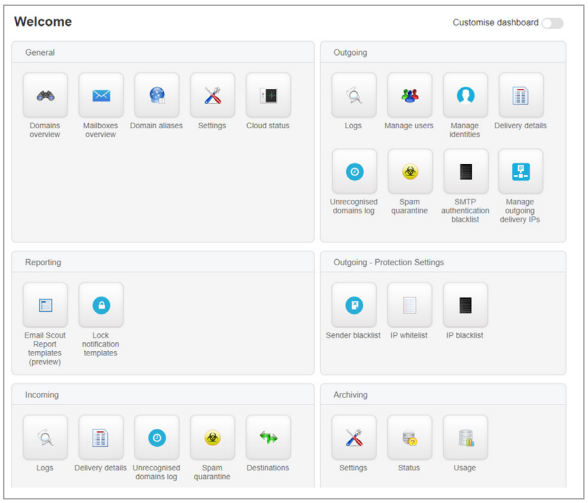
Data encryption and storage

- TLS email encryption while in transit
- AES email encryption while in archive
- Customizable soft (user notification) and hard (message removal) quotas
- Fast archive search through indexing and attachments search capability
- Individual view and mass redelivery
- Export archived messages for a given a time-frame; download archives for permanent storage or migration
- Microsoft Exchange™ Journaling compatibility

FEATURES AT A GLANCE (CONT.)

Web interface/control panel

» Multilingual, rebrandable interface with multilevel access (super admin, admin, reseller, domain, email-address level)



» Authentication against remote LDAP server (email user level)

» Auth2 / OpenID Connect authentication (admin level); 2FA, optionally enforced

» Web-based email and attachment viewing

Integrations

» Free add-ons to integrate with the most popular control panels and other email collaboration tools: cPanel/WHM, Plesk®, Odin® APS 1.2/2.0, DirectAdmin, ISPSystem, SmarterMail™, WHMCS, OpenXchange™, Zimbra

» Extensive API for integration and automation

For additional information, please contact SolarWinds at 866.530.8100 or email sales@solarwinds.com.
To locate an international reseller near you, visit http://www.solarwinds.com/partners/reseller_locator.aspx

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